



Come to rose plastic - the world's No. 1 supplier of high-quality plastic packaging for the tooling industry. As a family-owned, medium-sized company, we develop and produce high-quality tubes, boxes and cases - and have more than 800 employees worldwide. Now we are looking for you to continue our success story together with you...

For our location in Pune, India:

Customer Service Representative

YOUR TASKS:

- Support our customers in all aspects regarding products, services, and processes
- Manage all type of internal sales activities, including making quotes, booking orders, follow-up for new orders, payments, etc.
- Support Managing Director and Sales Manager in preparing sales analyses and sales statistics
- Tracking of sales order through to delivery, and ensure secured and timely payments from customers
- Develop prospecting new clients through cold calling, including follow-up
- Update company database
- Manage inter-departmental activities and support the team

YOUR PROFILE:

- Minimum of 5 years' experience in sales or customer service. Knowledge of sales development is essential
- Excellent communication and interpersonal skills
- Proactive and customer-oriented business attitude
- Ability to learn and absorb the complexity of products and services
- Fluent in written and spoken English
- Highly proficient in MS-Office tools
- Experience in SAP / ERP will be an advantage

OUR BENEFITS:

- Attractive, performance-based remuneration package
- Working for an international company, being part of a global market leader
- Excellent growth perspectives



rose plastic India Pvt. Ltd.

S.No. 38/2/3, Narhe, Pune – 411041, India

Tel.: +91 20 6680 3210 · E-Mail: hr@rose-plastic.in

www.rose-plastic.in